

Improve AR System Performance

Overview

Improving performance is a never-ending and time-consuming task in many AR System installations. In order to avoid dissatisfaction with AR System and make users as productive as possible, it is very important to perform that task successfully.

RRR|Log is a powerful AR System log analysis tool that makes finding performance bottlenecks easy. Once the performance enhancements are implemented, **RRR|Log** will let you compare and measure the improvements.

Business Benefits

Solve performance problems quickly and efficiently

AR System performance problems can be costly to any organization. Not only are AR System users less efficient, the attempts at fixing the problems can also become very costly.

RRR|Log displays user-friendly metrics based on data from the AR System production log files, making time-consuming manual log analysis a thing of the past. The most important performance bottlenecks are easily identified, which makes it possible to quickly implement the important changes.

Take a proactive approach to performance

Finding potential performance problems before they materialize is important. By using **RRR|Log** on a regular basis, and comparing it to your base line, areas of concern can be addressed before they become real problems.

The performance impact of changes in workflow can be reviewed immediately, to avoid any surprises.

Save time when debugging workflow

RRR|Log can save time when facing elusive bugs in workflow, by making it possible to view the effects of various activities in all types of AR System log files.

Key features

- **RRR|Log** analyzes API, SQL, FLTR, ESCL and ACTL log files from the AR System.
- Data is grouped, sorted and presented to allow easy overview and swift identification of issues that need to be addressed.
- Drill-down functionality makes it possible to jump between high level statistics, detailed sql code

and workflow objects.

- Works with any log file size.
- Compares data over time to make it possible to track changes in behavior and performance.
- Offline version available for local install.

Rownr	System	Slower	Numcalls	Average	Maximum	Minimum	Samples	Error
2	31.2619	19.04%	216	0.1461	8.0883	0.0009	0123456789	P10:ProblemTicket
3	1.4371	0.87%	110	0.0130	0.0573	0.0009	0123456789	P10:SupportUnit
4	1.4117	0.83%	559	0.0025	0.6664	0.0008	0123456789	P10:JoinPTTraceLog

Performance review

To get a jump-start, or solve a critical performance issue as quickly as possible, we offer a fixed price "Performance Review" service.

This service can provide value in two ways:

- Help solve existing performance problems.
- Be part of a regular performance assessment, ensuring that performance problems are dealt with in a proactive manner.

The review is conducted in the following manner:

1. The customer creates the relevant API, SQL, FLTR, ESCL and ACTL logs and uploads it to our web site.
2. We analyze the log files, using **RRR|Log**, and create a report with with 5-10 suggestions for performance improvements.
3. The report is discussed with the customer in a telephone session, elaborating and answering questions to providing more background information.
4. The customer implements the suggested changes. Please note that this service is not included in the Performance Review service package.
5. At a suitable time, new log files are captured and compared to the previous baseline, to give you feedback on the actual improvements.



Contact RRR Scandinavia at info@rrr.se or login to our web site at www.rrr.se